



CUSTOMER RETURNS FORM

(Please include this form with items you are returning)

Name:

Date sent

Address:

Items being returned:

Qty	Size	Product

Reason for Return:

Is a refund due?

Yes - Enter amount

No

REFUND AMOUNT

\$

PAYMENT METHOD

C/C

Afterpay

PayPal

Bank Details for Direct Deposit Refund:

BSB:

ACC NO:

Return only – Replacement product requested / received

Refund (full price or faulty items only) Credit/Coupon (full price / faulty / sale items)

Greenpet
244 Verrierdale Road
VERRIERDALE QLD 4562
PH: 07 5449 1453
enq@greenpet.com.au



Greenpet Returns

Please return your unopened items in their original condition, including intact packaging within 14 days of receipt, and we will refund for the items only (we are unable to refund freight charges). Any freight costs incurred when you return the product to us will be at your own cost.

Address:

Greenpet

244 Verrierdale Road

Verrierdale Qld 4562

Greenpet will not be liable for any lost or damaged goods returned to us so please ensure items are well packaged when returning to us by mail.

We would appreciate if you could ensure the parcel is well-packed to avoid damage in transit back to us.

Thank you.

Greenpet

07 5449 1453

Please note: All items remain the property of Greenpet unless paid for in full. Items incorrectly sent to you must be returned in good condition to avoid incurring charges for items not received back to us within 30 days.

We reserve the right to charge for additional items that are not returned as promised.

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